

VMware Horizon Suite

End-User Freedom, IT Control

General

Q. What is VMware Horizon™ Suite?

A. VMware Horizon Suite is a set of products that provides a complete end-user computing (EUC) solution to enterprise organizations. The Horizon Suite allows IT admins to optimize their current EUC environment while delivering new capabilities to end users. IT admins get more management control and flexibility with less complexity and security risk. End users get a better and more productive experience. The collective result is a more competitive enterprise organization able to meet today's business challenges, as well as tomorrow's. The Horizon Suite includes:

- VMware Horizon View™ – Simplifies management, security and control of desktops, while delivering a high-performance experience of desktop services from any device, across any network.
- VMware Horizon Mirage™ – Gives IT the advantages of centralized management of physical desktops and ensures desktop availability to end users everywhere, whether they are connected or not.
- VMware Horizon Workspace™ – Provides centralized IT management and a secure aggregated workspace for access to desktops, applications and data from any mobile device or computer, simplifying the end-user experience while reducing management costs.

Q. How do I know if Horizon Suite is right for me?

A. Horizon Suite is for organizations that want to transform their end-user assets—such as operating systems, applications and data—from computing silos into centralized IT-managed services.

Q. What are top business challenges that the suite addresses?

- A. The suite addresses the challenges of organizations that are looking to:
- Provide simple but flexible delivery of desktop services to end users
 - Reduce risks and increase the availability of desktops
 - Mitigate concerns about centralized management of physical machines
 - Lower device-management costs
 - Consider corporate bring-your-own-device (BYOD) programs
 - Reduce risks and costs associated with the consumerization of IT, such as unauthorized data sharing, rogue cloud-based applications or complex IT management
 - Implement Windows migration strategies to optimize long-term end-user licenses and usage

Meeting Today's IT and Business Challenges

Q. How does Horizon Suite benefit my end users, as well as my IT organization?

A. Horizon Suite gives end users the convenience of Horizon Workspace—a unified user workspace accessible anywhere from any device. Horizon Workspace provides self-service, a customizable enterprise application store and secure data-sharing tools for collaboration. At the same time, the suite provides simplified IT governance, visibility into end users' activities, management and enhanced IT control. End users get a simple, secure login experience. This lowers security risks, reduces help-desk issues and dramatically lowers the cost of ownership of devices, applications and data management.

Q. How does Horizon Suite provide access to Windows desktops and applications?

A. Horizon Suite includes Horizon View, Horizon Mirage and VMware Fusion® Professional. With centralized management options, you can provide access to Windows desktops and applications for whatever workforce types you service. This makes it easier than ever to secure, add or remove desktop assets, yet provide the flexibility to access them from anywhere. IT gains the control it needs to provide the right Windows environment to the right workforce.

Q. Can Horizon Suite help me manage users and usage?

A. Yes. Administrators can enable access by users, groups and roles and can generate holistic reports to determine the who, what and where of application usage. This simplifies management, improves the security of application access and helps the organization optimize license purchases.

Q. My organization currently uses a handful of software-as-a-service (SaaS) applications, and I'm getting pressure to bring in more. How can I manage this increase in applications?

A. Horizon Suite was created with just this challenge in mind. Its identity access management (IAM) technology applies a single federated cloud identity, which is tied to your enterprise directory services to unify the silos of user identities used for each application. This increases the security of your SaaS and Web applications and simplifies the user login experience. You can select from a predetermined list of certified SaaS applications or upload your own SaaS or Web-based application with VMware Horizon management tools.

Q. Some of my users work in both the private and public clouds, which raises security issues for my IT team. How does Horizon Suite solve that for me?

A. Horizon Suite bridges the gap between private and public clouds, enabling you to maintain high security levels. Now you can control which users have access to which applications and data in both the public and private clouds. For example, with the click of a button, you can ensure that a user's application and data-sharing access has been removed. This also takes the guesswork out of the complex discovery process, security auditing and compliance.

Q. My IT resources are stretched already. How difficult is Horizon Suite to implement?

A. Because you can deploy Horizon Suite on virtual appliances based on VMware vSphere®, you can implement the solution in days, compared to weeks or months for other solutions. For both onsite and private cloud configurations, Horizon Suite deployment is fast and simple.

Q. How does this product compare with Citrix's Enterprise Cloud Gateway?

A. Some basic components are similar. However, Horizon Suite is a true cross-platform offering that applies identity, policy and mobile context holistically to desktops, data and applications. The result is less management complexity, with better IT control and end-user experience.

Q. How does Horizon Suite help manage mobile devices?

A. Horizon Suite enables enterprises to securely customize and manage an employee's corporate workspace by using a centralized enterprise identity, which is isolated from the employee's personal environment on smartphones. This approach keeps personal and business assets truly separate. This dual-persona solution provides greater security for corporate data, while reducing the liability related to personal privacy when implementing BYOD programs.

Q. What has happened to Horizon Mobile and Horizon Application Manager?

A. Both are no longer available for general sale as point products. However, Horizon Suite includes VMware Horizon Workspace with new and updated technologies that give organizations more flexibility and value than ever before.

Q. What do I do if I currently have Horizon Mobile or Horizon Application Manager?

A. Contact your VMware sales representative to learn if you qualify for Horizon upgrades.

Pricing, Packaging and Licensing

Q. How do I get information on pricing and ordering?

A. Horizon Suite is available as a perpetual license, priced per user, and is available through your VMware reseller or sales representative. For more information, go to http://www.vmware.com/products/desktop_virtualization/horizon-suite/overview.html.

